

CHAPTER 9

OTHER IMPORTANT INFO

CONTACTING US- ESPECIALLY IN AN EMERGENCY

The camp office will be based in Toronto until mid June. In mid June we will move and you can reach us up at camp. Please be patient during our moving period, as soon as we are set up, we will return all messages. Also a reminder, that all information will be available on-line at www.manitoucamp.com, however we will only be able to respond to e-mail before we move to camp. NOTE: Our **emergency number** is listed on page 11.

Summer:

10 Camp Road, RR #1
Parry Sound, Ontario
P2A 2W7 CANADA
Phone: 705-389-2410
Fax: 705-389-3079
Camper Fax: 705-389-2348

Winter:

2478 Yonge Street
Toronto, Ontario
M4P 2H5 CANADA
Phone: 416-322-5888
Fax: 416-322-3635
E-mail: camp@manitoucamp.com

NAME TAGS

NAME TAGS MUST BE SECURELY SEWN/AFFIXED ON EACH AND EVERY ARTICLE OF CLOTHING. Nametags specially made to resist fading should be ordered well in advance to avoid last minute rushing. You may use the "iron-on" variety or attempt using special Laundry markers - but you do so at your own risk. Please use indelible ink to mark the inside of shoes, boots, etc. and make sure **all** racquets, cameras and other equipment are labeled clearly!!! Even shoes should be marked and there are special tags for shoes you can purchase. Clothing Tip: If you do not care how it looks- try a clothing stamp - as that is acceptable: www.sterling.ca or www.torstamp.com

LAUNDRY

Laundry will be picked up once each week and returned the next day and is included in your fee. Although we hire an excellent laundry service, it is still camp laundry. Please do not send any clothes you would be concerned about if it were to get damaged in the laundry. Remind your children to empty their pockets.

INSURANCE/LOST CLOTHING

Costly equipment brought to camp such as cameras, tennis racquets, radios, ipods etc. including musical instruments **are brought to camp strictly at your own risk. Try to arrange insurance coverage on these items, under your own household policy.** The camp, although taking all precautions **cannot be held responsible for loss, damage, or theft of any item of your child's.** Although much care is taken by all to keep track of your camper's clothing, by virtue of the nature of group living at camp and the rough and tumble of young spirited campers, **clothing will be lost or damaged.** Therefore, parents should expect this and guide themselves accordingly by sending "**disposable clothing**" items whenever possible since the camp WILL NOT be held responsible for the loss, disappearance, or damage of camper's clothing and belongings - no matter how caused! Due to the impossible task of sorting through socks, t-shirts, etc. all clothing/equipment, we can't guarantee that items left behind at camp will make it to you, but we will do our best.

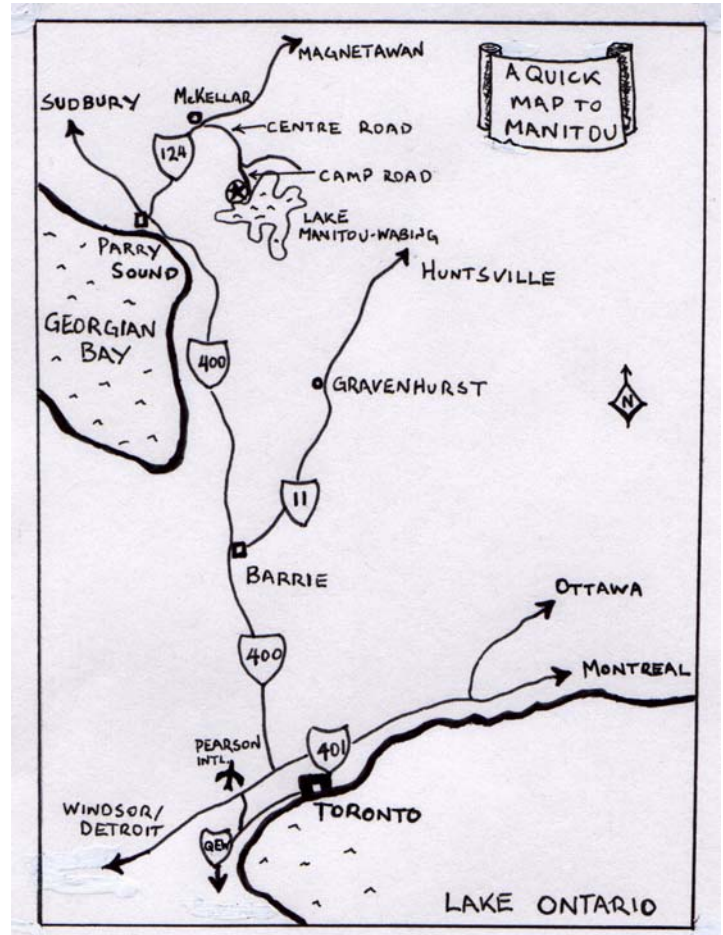
HOW TO GET TO CAMP (from Toronto)

Drive North on Highway 400 following signs to Parry Sound (about 2 hours from Toronto)

Continue on HWY 400, 5 km past the first Parry Sound exit, which is called Bowes Road (note: the highway bypasses the town). Exit right (east) onto Highway 124, also known as Parry Sound Drive. Do not turn **right** onto the first Parry Sound Drive exit. (Note: Hwy 124 is the last exit at the outskirts of Parry Sound.) (Note: the Inn at Manitou is right beside the camp so you can also follow those signs for directions).

Travel on Hwy 124 for 19 km until you reach the town of McKellar. About half way you will reach the town of Waubamik and you will see on the right hand side the RED DOOR BAKERY that has amazing fresh baked breads, cookies and ice cream. As you approach the Town of McKellar, you will first pass Lake Manitouwabing on your right, and then you will see the Middle River Farms store and beside it the local corner store "Quikway" on your right. Turn right just past this store onto McKellar Center Road (you are now 5 minutes away) and continue for 6.2 km. Stay to your right where the road splits. Along this 6.2km stretch, you will eventually cross over a one-lane bridge. Just after Brownley & McKenna Rd, you will go up a small hill. At the top of this hill will be Camp Road.

Turn right onto Camp Road (you will see signs for The Inn at Manitou which is beside the camp). Drive 0.8 km into camp. Please park your car in the parking area and walk to the dining hall to register. Your bags will be delivered to your cabin! Please leave your car in the parking area!!



POLICY REMINDERS (The Fine Print Again)

On the application form you filled out to register your camper(s) there were several points of procedure and camp policy that you agreed to. We felt that it was important to list some of the "small print" again here, in case you need to refer back to it at any point: **(If you have any concerns about any of these terms or agreements, you should contact us about the status of your registration immediately. Please note if there is any conflict between the wording below and the wording from the camper application/contract the wording in the application shall govern.)**

TERMS AND CONDITIONS

(Note: The term "we" herein refers to "I" in the event there is only one parent as guardian and the term "camp" refers to "Camp Manitou Inc").

1. An application form must be completed in full and signed by parent(s) or guardian, for Camp Manitou (hereinafter referred to as "camp"). Verbal applications are not permitted. Applications will be accepted in the order in which they are received. **APPLICATIONS CAN NOT BE CONSIDERED UNLESS ACCOMPANIED BY A DEPOSIT OF \$1000.00 FOR EACH CAMPER.** Applications may be cancelled with refund of deposit (less \$250.00 Cdn per camper for administrative costs) up to April 1, 2011. **Cancellations after April 1, 2011** will result in complete forfeiture of deposit. All cancellations must be communicated in writing.
2. **Balance of all camp fees are payable on or before May 1, 2011.** Camp reserves the right to cancel enrollment if fees are not paid in full by May 1, 2011.
3. All fees shall be considered due and owing and no refunds shall be given after May 1, 2011. The financial obligations of the camp are fixed for the season and the withdrawal of a camper does not lessen operating expenses. No refund or reduction will be made for dismissal or withdrawal, late arrival or early departure for any reason after May 1, 2011. Interest at 2 ½% per month shall accrue on all overdue accounts. Any additional transportation provided by the camp shall be an additional charge.
4. Camp reserves the right to dismiss a camper and send her/ him home at any time without notice when it is deemed to be in the best interest of either the child or camp, or for violation of any camp rule/policy, all as determined by the camp in its sole and absolute discretion. No refunds shall be given under any circumstance for dismissal or withdrawal of a camper. Camp reserves the right, at any time up to the date camps starts to not allow attendance of the camper if it is deemed in the camp's sole discretion in the best interests of the other campers. Refusing to allow a camper to come to camp could be as a result of health concerns from, for example an infectious disease, or for other medical/psychological medical reasons. **Items not permitted in camp; i.e. (dvd players, psp/gameboys, hair straighteners, cell phones, ipods with internet, laptops) shall be confiscated, not returned to campers and donated to charity.**
5. Camp can not be held responsible for lost, damaged or stolen belongings including clothing collected for laundry. Campers should not bring valuables to camp.
6. If the camper's medical form, fully filled out, is not received by June 1, 2011, the camp may cancel the enrolment of your child without any refund. If the camper is accepted into camp with an incomplete medical form, the camp is not liable in any way for any medical treatment given to the camper. Your child(ren)'s attendance at camp Manitou and your relationship with Camp Manitou, its Directors, officers, employees, medical staff and agents shall be governed by the laws of the Province of Ontario and you (the parent and guardian, and/or your heirs, executors, successors and/or assigns) shall irrevocably submit to the exclusive jurisdiction of the courts of the Province of Ontario in that regard. The parent/guardian give permission for our child's health information/treatment to be shared with appropriate camp staff and outside personnel as deemed necessary.
7. The parent/guardian hereby consent to the use by the Camp of my child(ren)'s photo and name for publicity purposes. We consent to the camp sharing our child(ren)'s contact information with other Manitou families. We have read, understood, agree with and accept Camp Manitou's Privacy Policy. No camper or parent shall use any Manitou name, or photo/video on any web site or the internet without our permission and if so such camper may be dismissed from camp or not be accepted back. The Camp shall not be held responsible and is hereby released from any liability for any sickness, accident or injury to our child(ren). The camp is authorized to secure medical treatment for our child(ren) when appropriate, including medication, x-ray, hospitalization, anaesthesia or surgery. If for any reason our child(ren) require(s) such medical attention or special medication beyond that furnished by camp, the parent/guardian agree to be responsible for any expenses incurred. We permit the camp to open up any mail or packages in the capacity as guardian for our child. The parent/guardian confirm that the camp complies with Canadian /Ontario law with regard to the rules of safety, and supervision for any waterfront activities such that a minimum of bronze medallion or equivalent is provided in each swim, tripping or waterfront related activity. We confirm that on a canoe trip cellular service may not be available and medical assistance is a minimum of two hours away.
8. The parent(s) signing this contract has/have the legal guardianship of the camper(s) named and act as custodial parent(s), and are in agreement and are aware their child(ren) is/are attending camp such that whomever executes this contract has the legal authority to be able to make the decision to send their child(ren) to camp on behalf of both the mother and father. Both parents agree to read the terms of this contract and agree that unless they contact us in writing they both agree to the terms herein. The parent/guardian agree to read the Camp Manual (distributed in spring) so that we are aware of all the rules, and policies of the camp and that we understand that all of the camp rules, as outlined in the manual or otherwise apply to our child(ren) and we agree to review this manual with our child(ren) and the applicable rules/policies.
9. The parent/guardian agree to update the camp of any camp/school issues, (suspension, discipline) or social, emotional, or psychological issue that could affect our child or any other child, prior to camp. The parent/guardian further acknowledge that attendance and/or participation at Camp involves risk and hazards incidental thereto, all of which are assumed by us. The parent/guardian hereby waive, release, absolve and agree to indemnify and save harmless Camp Manitou Inc. and their respective officers, directors, employees and agents of any and all liability arising from our child(ren)'s attendance and/or participation of the Camp program (unless solely as a result of the Camp's wilful neglect or wilful default). The parent/guardian desire our child(ren) to participate in the full camp program including the zip line and challenge course and all trips (including canoe trips) unless we advise the camp of a restriction (medical or otherwise), in writing such that the Camp confirms in writing receipt of such restriction.
10. In the event of an outbreak of a contagious or infectious disease that results in camp being closed by order of civil authority refunds will be made on a pro-rata basis if covered by valid and collectible insurance based on the amount of insurance receive apportioned over all refunds to be issued for the days the camper is not at camp.

Camp Manitou Privacy Policy

In order to meet the needs of our campers and have the ability to care for them we must collect personal information about them and their families and distribute some information to people who must care for your child, as staff or as a service provider. All of the information gathered is stored in our files, which are secured in our locked offices and processed in a secure database with appropriate access controls.

We do not sell or rent your family information to any company, organization or individual. Your contract allows us to distribute camper name and contact information only for mailing and communication purposes for other campers and staff. We do retain your information to enable us to communicate with you in the future, provide your camper with recognition for time spent at camp, provide you with information about our programs, do statistical analysis and inform you of new and exciting information that may be of interest to you.

Should you have any questions or concerns about our Privacy Policy we urge you to contact Mark Diamond, our Senior Director who is also our Privacy Officer at our offices. We will assume that you understand that we can collect, use, disclose as necessary and store information as set out in our Privacy Policy above. If you do not accept our Privacy Policy and decline to allow us to use your personal information or that of your camper, we may be unable to provide the care and services to make your child safe in our setting and we will need to discuss the status of your application for your camper this summer.