

# IMPORTANT TRAVEL INFORMATION

Dear Manitou Families:

At Toronto's Pearson International Airport, we welcome over 200 Manitou campers each summer from over 25 destinations the world over. **As soon as your child lands in Toronto, they will be greeted by our friendly staff who are experts in making your child feel at ease. For those of you who have family or friends in Toronto, we strongly recommend you to have your child arrive in Toronto a day or two in advance of the camp arrival day and take the Toronto bus up to camp.** We know it is a big commitment to send your child to us by airplane and we are always trying to make this part of the journey as easy as possible for both parents and campers. We are proud of our excellent record in that all of our campers have arrived and departed in a safe and efficient manner. Please look over the Manitou Travel Checklist to help prepare you and your child(ren) for arrival and departure day this summer.

## Manitou Travel Checklist:

- 1) Campers arriving from outside Canada must have a **valid passport** (not photocopy).
- 2) Attached you will find a **Suggested Flight List** and a **Travel Report Form**". As a reminder please book flights so your child arrives at Pearson International Airport in Toronto between 11:00 AM and 2:00 PM on arrival day and departing Pearson International Airport AFTER 1:00 PM and before 5:00 PM if possible. Manitou staff will be on hand to greet ALL flights and assist kids with their bags to the camp bus. While most campers won't have much of a wait, sometimes a wait is possible as a result of flight delays. Rest assured that the kids are always supervised and will be fed and sent on their way as soon as possible. Please fax the **Travel Report Form** back to 416-322-3635 as soon as possible.
- 3) Shortly you will receive a **Manitou Travel Pouch** for each new camper. (Last years campers should still have one). Please ensure that your child keeps all important travel

documents in the travel pouch and turns it over to the Manitou Bus Captain upon arrival. Of course, our bus captains will request from each child this pouch and other important documents and medication. This pouch (or documents) will be stored in our camp safe and returned on departure day. This pouch should contain your child's passport, approximately \$20.00, airline ticket/confirmation, letter of authorization and any contact information for your child.

4) **Letter of Authorization** to travel unaccompanied: most airlines and customs officials now require that each child has a letter from the parent stating information regarding custody/guardian of your child. Attached you will find a sample letter which can be filled in and included with the travel pouch.

5) **Unaccompanied Minors:** While most airlines now require all children under 16 to travel as unaccompanied minors, not all do. You must check with the airline you are booked with to fully understand their policy and fees. (Almost all require an extra fee for this service.) We strongly suggest that you use this service as well.

6) Please reconfirm your child's arrival time on the return flight home. Airlines often change the schedule and we know you want to be at the airport with ample time to greet your child!

7) Most importantly, any questions at all? Please call Jen at our office in Toronto at 416-322-5888 or e-mail us at [travelinfo@manitoucamp.com](mailto:travelinfo@manitoucamp.com). Jen will be happy to answer any questions you may have.

We are thrilled to welcome so many campers from all over the world. It is one of the things that make Manitou so special.

Have a safe flight!

Jeff and Mark