

CHAPTER 1

TRAVEL ARRANGEMENTS

TORONTO AREA CAMPERS

BUSES

Again this year, all our camp buses will be departing and arriving at the 'CARNEGIE NORTH YORK CENTENNIAL ARENA—580 FINCH AVE WEST (JUST WEST OF BATHURST) Please be at the buses at least 30 minutes before the scheduled time of departure. The time stated below is the actual bus departure time. The sooner we get to camp, the sooner the fun can begin! Please note that for first/full session campers we are now bringing all bags to camp in advance of the departure day. Baggage pick-up day is on June 27 from 3-7 PM.



A reminder not to send any foods containing nuts on the bus!

SEATING REQUESTS:

Buses will be boarded, from Toronto by age group. We can however arrange for a sibling to sit with another sibling if you prefer. If you would like to make a sibling seating request for the bus, you must **CALL US WELL IN ADVANCE** to make the arrangements.

TORONTO TO CAMP: Departure times

June 28	2:00 p.m.(sharp)
July 24	2:00 p.m.(sharp)

CAMP TO TORONTO: Arrival times

July 12	11:30 a.m.
July 24	10:30 a.m.
August 7	11:30 a.m.
August 16	10:30 a.m.

DRIVING DROP-OFFS AND PICK-UPS

We do not encourage parents to drop-off their kids as we feel part of the camp experience is taking the bus to and from camp. We do realize that there are times when people may decide to drop-off and pick-up their child(ren). The timing of drop-offs and pick-ups can be challenging since campers are coming and going at all times. **It is critical that for drop-offs you arrive at 3:00 p.m. If you arrive before 3:00 pm you must wait until a staff person gives you permission to enter camp!** For pick-ups you should arrive between 9:00 a.m. and 10:00 a.m. Please call the office when you reach McKellar so that we can have staff at the gate to greet you!

BUDDY UP

We not only encourage the buddy system down at the swim docks but also on the plane or bus. Our staff takes special care to ensure that campers are fine and are introduced to other campers right away. However, if you want us to contact a family in your area, perhaps with an older boy or girl to meet your camper at the airport or bus, contact Jen or Mark at the office and tell them you want a buddy or big brother/sister for your child. We will do our best to arrange it.

OUT-OF-TOWN CAMPERS

BOOKING FLIGHTS (DO IT NOW!)

Out-of-towners fly directly to Lester B. Pearson International Airport - Toronto (with baggage) on regularly scheduled flights. Our staff will be waiting to greet them, and to help with their bags. Chartered buses will whisk them to camp from there. Our buses will depart with supervisory staff approximately every hour beginning around 11:00 a.m. through 2:00 p.m. from the arrivals level at Terminals 1 and 3. Parents are responsible for their own child's flight plans, and should therefore book their tickets at once in order to get the lowest airfare available and ensure a space is available on the flight of your choice. Please refer to our suggested flight guide before contacting your travel agent to find the right flight for your child. **NOTE: We recommend in some cases it is nice to take advantage of having relatives or friends in Toronto to fly in the night before and have your child stay with them in Toronto and then take the bus up to camp the next day. For most of you this may not be an option but if this would work you should consider it.**



PLEASE FAX US YOUR FLIGHT DETAILS USING THE TRAVEL REPORT FORM AS SOON AS POSSIBLE!!

ARRIVAL AND DEPARTURE WINDOW: Make sure that the arrival time at Toronto is between 11:00 a.m. and 2:00 p.m. and that departure time from Toronto is no earlier than 1:00 p.m. and no later than 5:00 p.m. (between 1:30 p.m. and 3:30 p.m. would be ideal).

A reminder not to send any foods containing nuts for the trip!

Remember your Manitou travel pouch given to each new camper should include:

Your child's passport, ticket / e-ticket, emergency money (to be kept in office and not in camper cabin), the Manitou contact phone number list and a permission letter from parent authorizing your child to travel on their own (a copy of which is available on our web site under parent resources).

UNACCOMPANIED MINORS



We suggest you check with your airline about boarding your child as an "Unaccompanied Minor". Most airlines now require you to register as an unaccompanied minor if the child is under 16 years old. In any event, we will be making this mandatory for children less than 14 years of age on the return portion of the trip and will be charging you the fee applied by the airlines. You will be required to supply the child's Passport and flight itinerary. This means the airline will take responsibility for your child from the time you check them in until we meet them upon their arrival (and the same upon their return). Leaving Toronto, your child once checked in, must pass through customs. **OUR STAFF ARE NOT ALLOWED TO ENTER THE**

CUSTOMS/WAITING AREA. The Unaccompanied Minor service gives them special attention and supervision every step of the way, and also gives them special seating arrangements. Keep in mind that when booking an unaccompanied minor, the airline expects you to wait at the airport until your child's plane has taken off. Our staff will, of course, do the same in Toronto as a safety measure.

IMPORTANT FLIGHT REMINDERS

- **All campers traveling from outside of Canada remember to bring your PASSPORT.** Do not worry, as we will collect the passport and keep it for safe keeping as soon as our staff at the airport meets your child.
- Bring your Manitou Travel Pouch and make sure it includes a letter of authorization from each parent that has custody of your child, allowing your child to travel.
- We feed campers at the airport but often campers still like to eat something prepared from home, so packing snacks are a good idea! REMEMBER: NO NUTS PLEASE!!
- Make sure that the airline clerk checking through your child's baggage staples one baggage tag per bag to your child's air ticket envelope. These are essential if a lost bag must be traced and will be kept safely in the camp office.
- Give your campers some emergency travel money. Campers are fed on the way in to camp and before they leave on their plane for home but often because of delays it is a good idea for each camper to carry \$20 as emergency food money. We suggest you pack two \$20 dollar bills, one for each way, with your child's identification and mark it as emergency money. THIS SHOULD BE KEPT WITH THE PLANE TICKET AND TRAVEL DOCUMENTS IN THE OFFICE, AS NO MONEY SHOULD EVER BE IN THE CABINS.
- Customs clearance is handled in Toronto upon arrival and departure.
- Make sure that your child's carry-on complies with your airline's restrictions.
- If your child carries an EpiPen the airline will not allow him/her to board the plane without a note from a doctor, for security reasons.
- Make sure your children do not have any knives, scissors or other sharp objects carried with them.
- **MOST IMPORTANTLY:** All travel documents, tickets, identification, cell phone, travel money etc. will be collected by our staff upon arrival. **EVERYTHING MUST BE GIVEN TO THE STAFF UPON ARRIVAL.** Campers have no need for money at camp. If campers go out of camp on a trip, money will come from the \$125.00 money envelope that is automatically charged to your account. **(See application). CAMPERS SHOULD NOT BRING ANY MONEY OTHER THAN WHAT IS SUGGESTED for the airport.**

